



Quality policy of the State Statistical Committee of the Republic of Azerbaijan

Taking into account necessity and priority of application of the international quality standards, including necessity of official statistics' sustainable development in accordance with requirements of the state and community, the State Statistical Committee (SSC) relies on principles and lines defined by this policy in the field of quality.

The quality policy of the SSC of Azerbaijan is a part of development strategy that reflects its role. In this regard all statistical units of the State Statistical Committee envisage requirements of the quality management system in production and dissemination of the official statistical information.

The policy of the State Statistical Committee of the Republic of Azerbaijan in the field of quality is as follows:

- ❖ Improvement of quality management system in accordance with international standard ISO 9001:2015 requirements;
- ❖ Maximum provision of users (state authorities, population, business community, scientific and education enterprises, mass media, civil society, international organizations and etc.) needs on quality statistical data;
- ❖ Studying of users' statistical needs for their satisfaction;
- ❖ Conduction of regular analyses by the top management for the purpose to provide system improvement;
- ❖ Provision of statistical capacity development with the aim of forthcoming strategic tasks and duties and provision through coordination with advanced international practice;
- ❖ Application of advanced technologies and management methods as well as innovations based on scientific achievements in daily work of the SSC of Azerbaijan;
- ❖ Improvement of the SSC activity according to the international standards, staff professionalism, provision of training modern skills for them;
- ❖ Improvement of activity of local statistical bodies in accordance with requirements quality management system.

Realization of policy of the SSC of Azerbaijan concerning to quality is based on following principles:

- ❖ application of scientific-based methodology, comparable with international standards and requirements;
- ❖ taking into consideration of internal (value, culture, education and etc.) and external (technological, legal, social and etc.) criteria influencing objectives and purposes of the SSC;
- ❖ definition of risks and implementation of the relevant advanced measures in planning of every process;
- ❖ checking, on a regular basis, a correspondence of statistical products' quality with international statistical system quality criteria;
- ❖ continuous improvement of the statistical system on the base of single standards and harmonized methods with the aim to guarantee the quality of statistical products;
- ❖ improvement of provision of user demand on statistical information through improvement of mutual relations between structural units of the SSC and all possible methods and means (increasing the number of broadcasting form, publication);
- ❖ decreasing respondents' burden through improvement of statistical tools;
- ❖ keeping confidentiality of primary statistical data;
- ❖ improvement of legal grounds in order to satisfy needs of society in accurate and comprehensive official statistical information;
- ❖ improvement of the quality of statistical processes;
- ❖ utilization of phased approach in management of activity and resources to obtain efficient planned consequences of every process.

Obligation of the staff defined by the SSC management:

- ❖ have a knowledge of the Law on "Official statistics" of the Republic of Azerbaijan and other normative legal acts;
- ❖ be regularly instructed for development of knowledge and skills;
- ❖ know the policy and goals in quality during the current period;
- ❖ gain necessary professional skills;
- ❖ obtain quality methodological and guidance documents;
- ❖ provide necessary software, computer equipment and other necessary means in order to conduct the work with quality;
- ❖ build mutual relationship based on sincerity, trustworthiness and principles of joint problem-solving;
- ❖ conduction of all measures defined by the management timely and in quality;
- ❖ development of available skills in the field of quality.

The SSC administration implements all mentioned principles and bears responsibility for analysis and increasing of efficiency of quality management system.